

## PRODUCT CARE & MAINTENANCE

### To remove your Shade Sail for winter storage

Shade Sails are not designed to handle snow loads and must be taken down before the snow begins to fall to avoid damage. Ensure you have labeled the corners and their exact locations meaning which corner goes to which post. Your Sail is custom made to fit your configuration and must be re-flown the exact manner. If it is safe to do so, release the turnbuckles, until the sail falls and remove the "D" Shackles from the eye. Ensure the sail is clean and dry and fold neatly to store in a dry place. Please store away from any heat sources or sharp objects and rodents.

### Cleaning your Shade Sail

Cleaning of your Shades Sails can be done by hosing it down with a garden hose while in place or taken down and scrubbed with a moderately stiff broom using a mild detergent.

When installing or flying your sails be sure to keep them away from barbecues, light fixtures, heating units or vents, any sharp objects – anything which might damage your sails.

Determination of the structural integrity of existing buildings and structures is the responsibility of the purchaser. Adherence to local building codes and permit requirements is the responsibility of the purchaser.

## LIMITED WARRANTY

Our Shade Sails warranty lasts for a period of 12 months from the date of purchase, against defects or damages caused to the product due to faulty materials used in the manufacture of the product and/or faulty workmanship in the manufacture of the product. This warranty applies when the product is used under normal conditions and for its intended use. Shade Sails Canada only uses the highest grade shade cloth.

Our Shade fabrics are warranted for 10 years against UV degradation. In the event of a warranty claim, please contact Shade Sails Canada Inc, in writing, immediately on discovery of suspected product failure.

Please note:

Since the customer is installing the Shade Sail, there is no warranty against any damages which may occur to the product due to improper handling of the product or improper installation procedures employed by the customer.



## Custom Shade Sail ( 3, 4, 5 and 6 Point )

### Installation Instructions



# 60 MIN

Approximate Install



Highly recommended to use the QR code to visit our FAQ page and watch our short installation video before installing.  
"Drop and Fly - How to Put Up and Take Down a Shade Sail"

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## Read instructions before installing.

### Tools Required



Ladder



Awl



Ratchet



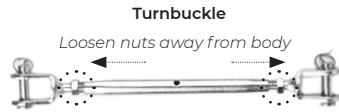
Wrench

Shade Sails should be installed with the hems facing down to the ground, for example you will be looking up at the sewn edge once the sail is flying. This is to allow for water to runoff.

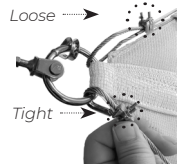
Anchor point height variations are highly recommended. If you have ordered a custom sail we will have made the measurements to fit your space. You will notice the sail is smaller, this is normal and due to our software calculations based on the stretch of the fabric and the hardware included.

### Step # 1 Preparing your Shade Sail

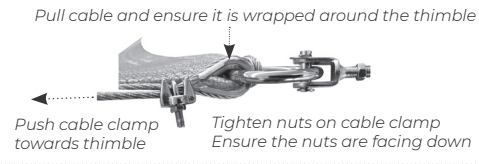
- Ensure you have the sail laid out with the corners clockwise as follows: the corners will be tagged A, B, C, D, E, or F depending on the number of anchor attachment points.
- Ensure turnbuckles have been fully extended and lubricated with the enclosed tube of lithium grease.
- Loosen the nuts on the cable clamps to allow the cable to move freely through the sides of the sail.



Preparing your Shade Sail



Step 3 Tensioning cable in the edges



**NOTE:** The cable should be sliding within the hem of the Shade Sail. Make sure the cable clamps are loose enough so this can happen (there should be enough cable in the sail so the ends don't get lost in the sail). This will help you reach your anchor points.

### Step # 2 Attaching the Shade Sail

- Attach the first corner to the anchor point, as per location of it's corresponding tag. It's best to start at a higher point.
- Continue to attach the remaining corners in the same way as the first. If the sail has more than three (3) sides, it is best to attach opposite corners first rather than moving around the perimeter.

"D" Shackle



Make sure the "D"Shackle pins are tight and secured to your anchor points! Use your Awl to tighten the pin.

## Contact us if you have any questions 1-855-899-8290

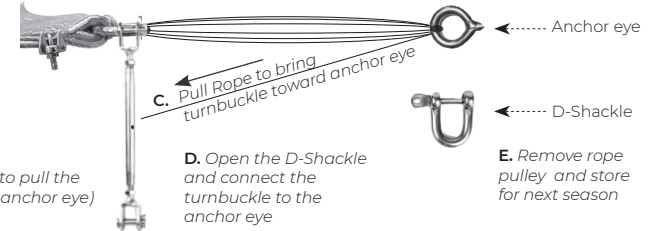
### Step # 2 Attaching the Shade Sail cont'd

- The final corner will likely require a pulley system using rope to pull your turnbuckle towards your anchor eye.

#### A length of rope is included with your Shade Sail

**A.** Tie small knot around ring leaving the turnbuckle relaxed and away from the rope

**B.** Loop three times. (3 loops make it easier to pull the turnbuckle toward the anchor eye)



**C.** Pull Rope to bring turnbuckle toward anchor eye

**D.** Open the D-Shackle and connect the turnbuckle to the anchor eye

**E.** Remove rope pulley and store for next season

**NOTE:** The location of nuts are away from the body. This will enable you to spin the turnbuckle body to tension the turnbuckle once your sail is attached. Be sure to orient yourself with the tightening of the turnbuckle by spinning the body. **Be sure NOT to spin the turnbuckle the wrong way as it will come apart.**

### Step # 3 Tensioning cable in the edges

- Once you have connected the sail at every corner you should remove the slack from the cable (if there is any). Do this by pulling the ends of the cable to take up the slack, you will see the edge tighten. It is too much if the edge of the cloth starts to pucker or wrinkle.
- Slide the cable clamp up to the thimble as tight as you can and ensure the nuts are oriented down, then secure the cable clamp in place and tighten the nuts on the cable clamp with a ratchet or wrench. **Do not over tighten the nuts on the cable clamp's as they may break.** Thread the excess cable ends back into the Shade Sail.

### Step # 4 Tensioning your Shade Sail

- Tighten the turnbuckle's with an awl until your sail has no wrinkles left in the fabric. This is accomplished by turning the body of the turnbuckle, so that the ends of the turnbuckle are being drawn together with each turn.
- Be sure to tighten your Shade Sail very tight for optimum durability. Tighten until it is gets hard to turn your turnbuckle.

**NOTE:** Be sure you are tightening the turnbuckle and not loosening it. Spinning the turnbuckle body off the threads could result in having to detach corners and start over.

### Step # 5 Locking in your turnbuckle

- After tensioning, tighten the nuts up against the body on each side of the turnbuckle. Give one final tighten of the turnbuckle body using your awl against the lock nuts.

Use the awl to tension your turnbuckle

