

PRODUCT CARE & MAINTENANCE

To remove your Shade Sail for winter storage

Shade Sails are not designed to handle snow loads and must be taken down before the snow begins to fall to avoid damage. Ensure you have labeled the corners and their exact locations meaning which corner goes to which post. If it is safe to do so, release the turnbuckle until the sail falls and remove the kwik clips from the anchor eyes. Ensure the sail is clean and dry and fold neatly to store in a dry place. Please store away from any heat sources or sharp objects and rodents.

Cleaning your Shade Sail

Cleaning of your Shades Sails can be done by hosing it down with a garden hose while in place or taken down and scrubbed with a moderately stiff broom using a mild detergent.

When installing or flying your sails be sure to keep them away from barbecues, light fixtures, heating units or vents, any sharp objects – anything which might damage your sails.

Determination of the structural integrity of existing buildings and structures is the responsibility of the purchaser. Adherence to local building codes and permit requirements is the responsibility of the purchaser.

LIMITED WARRANTY

Our Shade Sails warranty lasts for a period of 12 months from the date of purchase, against defects or damages caused to the product due to faulty materials used in the manufacture of the product and/or faulty workmanship in the manufacture of the product. This warranty applies when the product is used under normal conditions and for its intended use. Shade Sails Canada only uses the highest grade shade cloth.

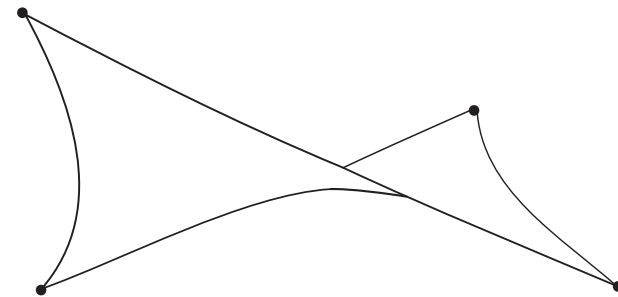
Our Shade fabrics are warranted for 10 years against UV degradation. In the event of a warranty claim, please contact Shade Sails Canada Inc, in writing, immediately on discovery of suspected product failure.

Please note:

Since the customer is installing the Shade Sail, there is no warranty against any damages which may occur to the product due to improper handling of the product or improper installation procedures employed by the customer.



Standard Shade Sail (3 & 4 Point) Installation Instructions



60 MIN

Approximate Install



Highly recommended to use the QR code to visit our FAQ page and watch our short installation video before installing. "Drop and Fly" - How to Put Up and Take Down a Shade Sail

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Read instructions before installing

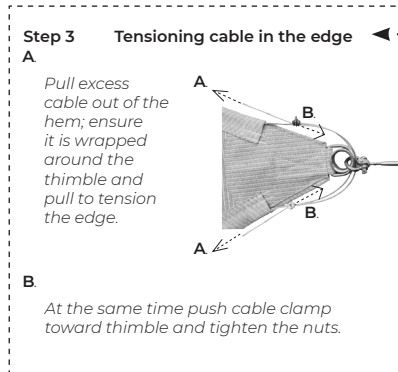
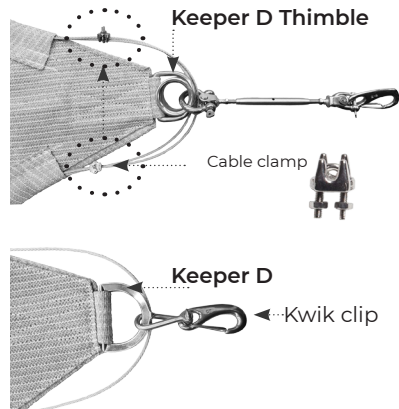
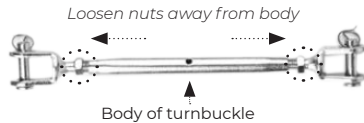
Tools Required



Shade Sails should be installed with the hems facing down to the ground, for example you will be looking up at the sewn edge once the sail is flying. Anchor point height variations are highly recommended. This is to allow for water to runoff.

Step # 1 Preparing your Shade Sail

- Ensure the sail is laid out with the corners in the correct locations.
- Ensure turnbuckles have been fully extended and lubricated with the enclosed tube of lithium grease.
- Loosen the nuts on the cable clamps to allow the cable to move freely through the sides of the sail.



Step # 2 Attaching the Shade Sail

- Attach the first corner to the anchor point with the kwik clip. It's best to start at a higher point.
- Continue to attach the remaining corners in the same way as the first. If the sail has more than three (3) sides, it is best to attach opposite corners first rather than moving around the perimeter.

Contact us if you have any questions - 1-855-899-8290

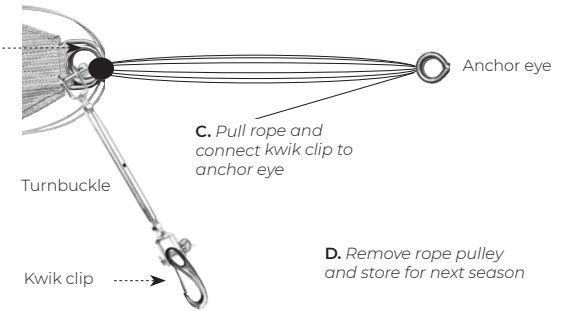
Step # 2 Attaching the Shade Sail cont'd

- The final corner will likely require a pulley system using rope to pull your turnbuckle towards your anchor eye.

A length of rope is included with your Shade Sail

A. Tie a small knot around the ring leaving the turnbuckle relaxed and away from the rope

B. Loop three times. (3 loops make it easier to pull the turnbuckle toward the anchor eye)



C. Pull rope and connect kwik clip to anchor eye

D. Remove rope pulley and store for next season

NOTE: The location of nuts are away from the body on the turnbuckle. This will enable you to spin the turnbuckle body to tension the turnbuckle once your sail is attached. Be sure to orient yourself with the tightening of the turnbuckle by spinning the body. **Be sure not to spin the turnbuckle the wrong way as it will come apart.**

Step # 3 Tensioning cable in the edge

- Once you have connected the sail at every corner you should remove the slack from the cable (if there is any). Do this by **pulling the ends of the cable to take up the slack**, you will see the edge tighten. It is too much if the edge of the cloth start to pucker or wrinkle. Ensure cable is wrapped around the Keeper D's and D Ring thimble and tighten the nuts on the cable clamps with a ratchet or wrench. **Do not over tighten the nuts on the cable clamps as they may break.** Thread the excess cable ends back into the Shade Sail.

Step # 4 Tensioning your Shade Sail

- Tighten the turnbuckle with an awl until your sail has no wrinkles left in the fabric. This is accomplished by turning the body of the turnbuckle, so that the ends of the turnbuckles are being drawn together with each turn.
- Be sure to tighten your Shade Sail very tight for optimum durability. Tighten until it is gets hard to turn your turnbuckle.

NOTE: Be sure you are tightening the turnbuckle and not loosening it. Spinning the turnbuckle body off the threads could result in having to detach corners and start over.

Step # 5 Locking in your turnbuckle

- After tensioning, tighten the nuts up against the body on each side of the turnbuckle. Give one final tighten of the turnbuckle body using your awl **against the lock nuts.**

