



Custom Shade Sail Order Form

Submitting Your Order Form

Please complete the mandatory pages 3 & 4 and email this form to info@shadesailsCanada.com. You can either scan your finished documents or take a photo with your phone to send these. Multiple sails - If you are ordering multiple sails, please fill-in page 3 for each sail, page 4 only needs to be completed once.

Please Note

Measurements must be taken clockwise from A->B->C etc... We recommend making a note of which posts correspond to each letter on the order form to ensure correct installation.

Measurements must be taken from a common reference point; either the eye of each of your anchor points or, if your hardware is not installed, the proposed location of the eye. We recommend marking this point so when you come to install your hardware, it is in the exact same location as the measurements you supplied us.

All our tensioned shade sails are manufactured with a 7% catenary curve. Please note the edges are **not** straight. 7% is the standard curve and represents the lowest 'dip' at the mid-point. For a different amount of catenary curve, please contact our office.

Our Commercial Light and Commercial Heavy fabric is not waterproof – misting will come through when raining. If sufficient slope is introduced rain will run-off but the fabric is still not waterproof.

Our fabric that is specifically designated as waterproof requires stringent design criteria with minimum slope specifications. All designs need to be approved. **Waterproof sails can never be flown flat.**

Measuring for a Custom Shade Sail

Custom shade sails are made to fit your specifications exactly. To achieve a proper fit, the following directions must be followed precisely. Measurements should be to the nearest quarter inch (round down). The term "eye" refers to the point where the shade sail hardware is attached to when installing your sail.

Is Your Anchor Point Hardware Installed?

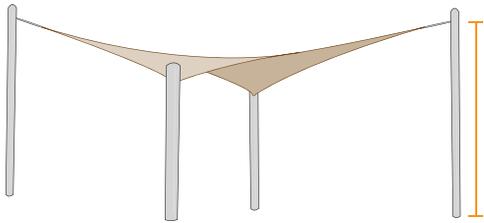
Before measuring, you must have your posts in place and/or, if attaching to a building, you must know exactly where the anchor points will be. You have two options when taking your measurements. 1) If you have already purchased your hardware, please follow the instructions below. 2) If you have yet to purchase your hardware or it is being shipped at the same time as your shade sail, you can measure from the intended anchor points (please mark these spots when measuring).

Installing Anchor Points

If you have your hardware, before taking any measurements it's important that your eyes are positioned as they would be when flying your shade sail. Typically this would be either a screw eye or an eye bolt. Estimating the size and location of your attachment points will result in a bad fit.



To achieve a proper fit, you need to measure the space the shade sail will occupy - the space between the anchor points. To take this measurement properly, measure from the outside of each eye.



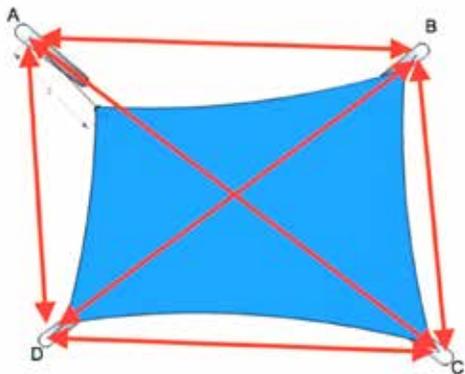
Anchor Point/Post Heights

Anchor point heights can be varied for both aesthetic and functional purposes. Varying the height of your anchor points creates a hyperbolic shape, giving the appearance of multiple shade sails. This can aid with water runoff and shade later in the day if facing west.

For best results, we recommend a minimum height variance of 3 feet on diagonals but this will depend on the size of your sail.

Hardware And Sail Size

Example of tether cable from anchor point A to corner A.



We compensate for the size allowance and allocation of hardware (this is NOT required of you). Speak to us about what specific wall mount or "eyes" you may need for your specific anchor points or check out our hardware page for what is available. Your sail comes with all the attachment and tensioning hardware attached to the appropriate corner of the sail, for BEST results watch our instructional install videos, which can be found in the FAQs section on our website.

Also, it is often possible to connect to existing structures with a stainless steel tether cable spanning the distance. When ordering or measuring for a custom sail with lengths of tether cable added (we suggest a maximum of 10'), **we still require point to point measurements**, then specify the length of the tether cable you want to add.

Please note: shade cloth has natural stretch and thus your sail will not come in the exact measurements you provide. Our software must calculate for stretch and consider this as well as allowances for all hardware.



Your Measurements

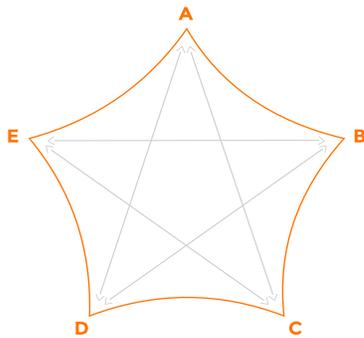
Using the instructions on page two, please take your measurements and list these below

Are you measuring from eye to eye or from the intended positions of your anchor point?

- I'm measuring eye to eye
- I'm measuring from intended positions

Anchor Point Distance Measurements

Sail number _____



A - B _____

B - C _____

C - D _____

D - E _____

E - A _____

Diagonals

A - C _____

A - D _____

B - D _____

B - E _____

C - E _____

Anchor Point Height Measurements

If your eye is installed, is it vertically or horizontally orientated?

A Height _____ Orientation _____

B Height _____ Orientation _____

C Height _____ Orientation _____

D Height _____ Orientation _____

E Height _____ Orientation _____

Additional Hardware Anchor Points Needed?

Please specify the number of each anchor point hardware you need.

Screw eyes _____

Welded eye bolts _____

Bolt length _____

Wall brackets _____

Tether cable _____

Other _____

Fabric: Commercial Light Commercial Heavy

Waterproof Dual Colour

Fabric colour: _____

Post diameter: _____ Post install date: _____



Completing Your Order

Please read the following statements carefully and tick to acknowledge agreement.

- I have measured as per your instructions
- I understand that the edges curve inward to control tension throughout the body or sail
- I acknowledge that sails flown flat will not drain well and can void the warranty (waterproof sails only)
- I acknowledge that Shade Sails Canada Inc. will determine turnbuckle and shackle locations, unless specified otherwise.
- I acknowledge that Shade Sails Canada Inc. is not responsible for an incorrect fit resulting from the measurements I have provided.

I acknowledge that I have read and understood the above.

Measured by _____ Signature _____

Order Confirmation

Project name: _____

Purchase order: _____

Bill to: _____

Ship to: _____

Contact email: _____ Contact phone: _____

Preferred payment method: Credit Card Bank Transfer

Reminders

Please consider the following before submitting your form and let us know in the comments
Are there any special considerations for this site? Lights, eaves/buildings to clear, posts, heaters, mid-point attachments? Do you require any length of cable added to corner of sail?

Additional comments: _____

If you would like to provide a sketch of your site, please do so on the back of this form.